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connect content & community to commerce

# Drupal Commerce Delivery Partner Program

DrupalCon Prague September, 2013

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# **Thank You For Joining Us**



### Scott Dahlgren Managing Director, North America

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# Agenda

- Why You Should Be Interested?
- What is the Delivery Partner Program?
- How will we work together?
- How do you participate?

# Why You Should Be Interested

- The future of Commerce is changing (and growing)
   Commerce will exist everywhere
- Information & social connections are key

   Content Driven Commerce
- Easy entry into commerce = Hard to differentiate
   Commerce is a utility & importance of merchandising
- Drupal is ideally positioned to win
  - One native solution for Content, Community, Commerce

### What is the Delivery Partner Program

- Mission
  - Invest, Support, & Enable the Ecosystem through meaningful Partnerships
  - Drive the successful sale and delivery of Drupal Commerce
  - Help our Partners to build strong & lucrative Commerce practices

### What is the Delivery Partner Program

- Value We Deliver to Delivery Partners
  - Expertise & insight to help build a strong commerce practice with higher probability of success
  - Incremental revenue through market exposure, lead referral & pre-sales support
  - Backing & Support to develop competency and implement sites successfully

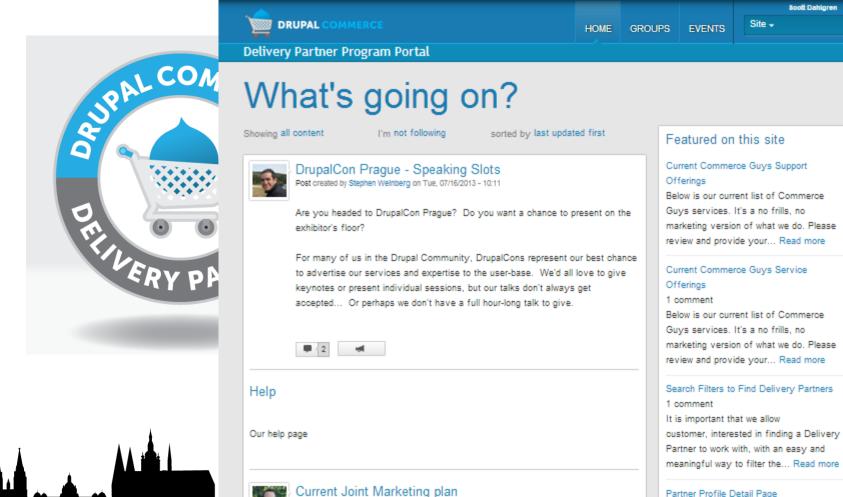
### What is the Delivery Partner Program

Value You Deliver to Commerce Guys

– Grow the Drupal Commerce market

- Implement & ensure merchant success & adoption
- Increase utilization of Commerce Guys
   Products, Support & Expert Services

### An Open Source Approach to Partnering



Current Joint Marketing plan Wiki created by Mike O'Connor on Mon. 06/10/2013 - 05:11

1 comment

### Commerce Guys Target Customer

Enterprise Sales \$100M+ Project Size \$500k

Mid-Market Sales \$1M-\$100M Project Size \$75k-\$500k

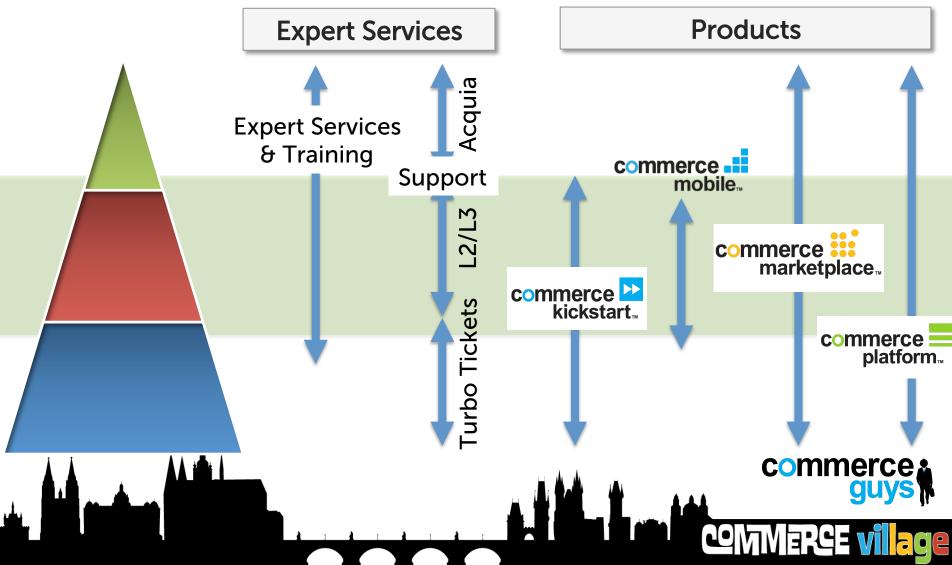
> **Small** Sales <\$1M Project Size <\$75k

### Ideal Drupal Commerce Prospect

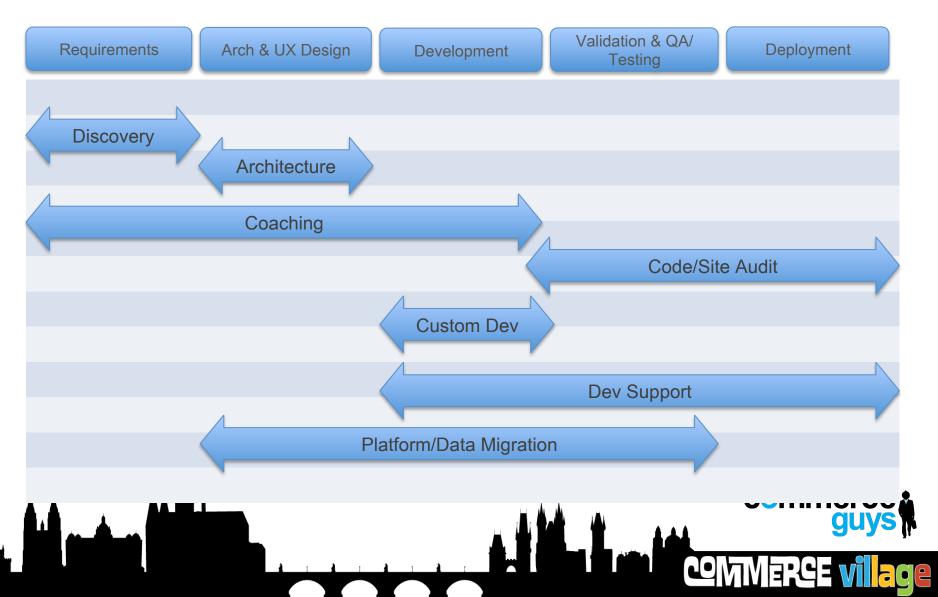
- Drupal user with
   Commerce Needs
- Non-Drupal user with rich content, community, & commerce needs

**Sommerce** 

### Commerce Guys Products & Expert Services



### **Commerce Guys Expert Services**

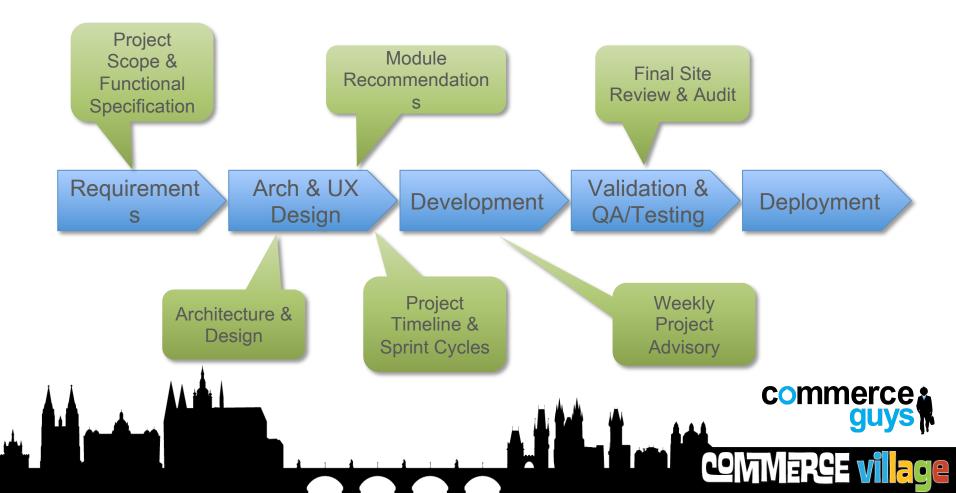


### **Commerce Assurance Levels**

	Commerce Assurance <i>Basic</i>	Commerce Assurance <i>Professional</i>	Commerce Assurance <i>Enterprise</i>
Target Customer	Project: \$25k to \$75k Sales: <\$1mil	Project: \$75k to \$200k Sales: \$1mil to \$5mil	Project: \$200k + Sales: \$5mil+
Project Support	<ul><li>Turbo Tickets</li><li>2 Business Days Response</li><li>Online &amp; Email</li></ul>	<ul> <li>Development Support</li> <li>1 Business Day Response</li> <li>Online, Email, &amp; Phone</li> <li>Project Assurance</li> </ul>	<ul> <li>Project Coaching</li> <li>Development Support</li> <li>4 Hr Business Day Response</li> <li>Online, Email, &amp; Phone</li> <li>Project Assurance</li> </ul>
Production Site Support	Business Hour   Good SLA L2/L3 Support Thru Partner		7-24   Best SLA L2/L3 Support Thru Partner or Acquia
Price Range	\$7k to \$12k	\$15k to \$25k	\$30k to \$50k

# **Project Assurance**

Review, Validate, and Make Recommendations



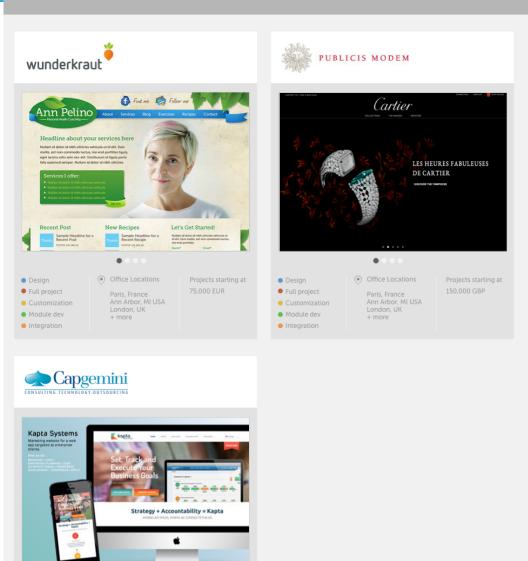
### How do you participate? Ideal Delivery Partner Profile

- Partner has proven Drupal skills & experience or has proven experience delivering commerce solutions with other technologies.
- <u>Commerce is strategic to Partner's future growth and they</u> expect commerce to represent more than 25% of their revenue.
- Partner sees <u>value in offering a solution</u> that combines their value with the expertise and backing of Commerce Guys.
- Partner works with customers who would value a combined solution that ensures their long term success
- Partner is committed to working with Commerce Guys to grow the commerce market through proactive marketing efforts & targeting of new customers.

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# **Delivery Partner Priorities**

- Working together to close business
- Filling the pipeline with new business
  - 3 business development events in October with Partners
  - Since July 1, Delivery Partners responsible for creating 60% of all new opportunities
- Delivery Partner Listing on Marketplace
  - Identifying top 25 to launch Partner Listing



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Office Locations

London, UK

+ more

Ann Arbor, MI USA

Projects starting at

Design

Full project

Module dev

Integration

Customization

commerce guys





### Wunderkraut

We are a professional services firm for the web, providing consulting, design, development, hosting, training and support on Drupal.

OVERVIEW REVIEWS



Wunderkraut created a new website design and implemented a new Drupal Commerce store increasing sales by 70%.

### $\bullet \bullet \bullet \bullet$

### ABOUT WUNDERKRAUT

Our team of 140 staff across 9 countries serves some of Europe's best-known brands and forward-thinking governments. Our solid processes and business focus are as important as our technical knowledge in making these projects a success. We're great to work with because of our people and experience — and we're a great place to work because of our clients and the way we do things.

Our company was formed from the merger of four Drupal agencies across Europe:

- > NodeOne in Sweden and Norway
- > Mearra in Finland and Latvia
- > Krimson in Belgium and the Netherlands
- > Wunderkraut in Germany

The merger has brought together some of the best Drupal talent in the largest Drupal company in Europe.

In mainland Europe we trade under the combined name Wunderkraut. We have since opened a UK office, where we trade under the name WunderRoot.

### wunderkraut<sup>®</sup> 🍯 80% of customers recommend this partner PROJECT BUDGET RANGE PROFESSIONAL SERVICES OFFERED Design Full project Customization Module dev Integration OFFICES LOCATED IN

- Antwerp, Belgium
- 📀 Ghent, Belgium
- 📀 Helsinki, Finland
- Munich, Germany
- Riga, Latvia
- Rotterdam, Netherlands
- Oslo, Norway
- Stockholm, Sweden
- London, United Kingdom



### COMPANY SIZE

100 - 500 employee



### How do you participate? Getting Started

- 1. Contact Commerce Guy for help selling or closing a Commerce opportunity
- 2. Team with Commerce Guys on joint marketing efforts to identify new business
- 3. Include Commerce Guys expert services and proven products to supplement offering to customers
- 4. Enhance existing support offerings with Commerce Guys providing L2/L3 support
- 5. Promote your success by uploading client success stories to the Drupal Commerce Showcase

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### **Thank You**

